



Privacy Policy / Release of Information

Why do I collect personal information?

Focus on Health Physiotherapy collects personal information about clients for the purpose of providing therapeutic treatment and useful information.

What kinds of information do I collect?

I collect a wide variety of personal information in connection with my services. This is primarily related to contact information and medical/health history.

How do I collect personal information?

Most of the personal information collected by me is provided directly by the individual. In some cases, information is provided by a related organization or other health care professionals.

Confidentiality

My business adheres to high standards of confidentiality and abides by the standards and ethics of the College of Physical Therapists of BC. Your information will be accessed only by those team members involved in your care or in billing for services rendered. I will use reasonable security safeguards to protect your personal information against such risk as loss, theft, or unauthorized access.

Retention

I will keep personal information only as long as it remains necessary or relevant for the identified purposes, as required by normal business practices, or as required by law.

Disclosure

As a general rule, I only disclose information to third parties as instructed by my clients. Circumstances of disclosure without consent are only those as required by law, including review by professional regulatory bodies.

I authorize Focus on Health Physiotherapy to collect and store my information as outlined above. I authorize the release of information pertaining to evaluation, program, and progress to my medical doctor or other appointed professionals.